



WHAT COMMANDERS NEED TO KNOW

INFORMATION SHEET

If your Marine is injured in OEF/OIF and you need information regarding their arrival, medical treatment, or departure, contact:

WWR Injured Support Line

Landstuhl, Germany
Phone: (866) 645-8762

If your Marine is CONUS and you need information on their location and status, contact:

Sergeant Merlin German Wounded Warrior Call Center

1 (877) 4USMCWW or 1 (877) 487-6299
24 hours a day, 7 days a week
Direct assistance by e-mail:
USMCWWCC@serco-na.com

The WWR provides a variety of services to assist Wounded, Ill, and Injured (WII) Marines, their families/caregivers, and Commanders:

The **Recovery Care Coordinators (RCCs)** serve as the primary point of contact for WII Marines and their families to help them:

- Define their individual goals for recovery, rehabilitation, and reintegration
- Identify and understand the services and resources needed to achieve their defined goals
- Develop and successfully execute their Comprehensive Transition Plan (CTP), an individual roadmap to reach their set recovery and transition goals

RCCs are available to WII Marines whether they are assigned to the WWR or remain with their operational units.

The **WWR Clinical Services Staff** is available to assist WII, their families, and commands with the following:

- Coordinating care through multiple contacts at varying medical facilities and charitable organizations
- Providing outreach education about medical conditions such as Traumatic Brain Injury (TBI), Combat Operational Stress, Post Traumatic Stress, and substance abuse
- Assisting commands in evaluating the needs of a WII Marine and answering questions about medical symptoms and diagnoses
- Discussing coping and resiliency resources with Marines and family members after a deployment
- Screening Marines with TBI for possible inclusion in research studies
- Reviewing the Post-Deployment Health Reassessment (PDHRA) and addressing any questions or unresolved issues

SERGEANT MERLIN GERMAN WOUNDED WARRIOR CALL CENTER

WII Marines and their families may contact the Call Center for advice and/or support on many issues, including:

- Traumatic Servicemembers' Group Life Insurance
- Financial Planning
- GI Bill
- Employment/Education Support
- Psychological Health Concerns
- Counseling Support
- Other Benefits and Entitlements

THE WOUNDED WARRIOR REGIMENT

The Wounded Warrior Regiment (WWR) stood up in April 2007 and immediately began to assume responsibilities for non-medical Wounded Warrior care. **The mission of the WWR is to provide and facilitate assistance to WII Marines, Sailors attached to or in direct support of Marine units, and their family members, throughout the phases of recovery.** The Regimental Headquarters element, located in Quantico, Virginia, coordinates the operations of two Wounded Warrior Battalions located at Camp Pendleton, California, and Camp Lejeune, North Carolina. The Regimental Headquarters provides unity of command and unity of effort through a single Commander who provides guidance, direction, and oversight to the Marine Corps WII non-medical care process and ensures continuous improvements to care management and the seamless transition of recovering Marines.



UNITED STATES MARINE CORPS WOUNDED WARRIOR REGIMENT

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www.woundedwarriorregiment.org • 877.487.6299