



THE MARINE CORPS WOUNDED WARRIOR REGIMENT

TALKING POINTS

These Talking Points provide basic information on the Marine Corps Wounded Warrior Regiment (WWR). They are recommended to assist Marine Corps leaders as they disseminate information to all audiences on the WWR.

Additional information may be downloaded from the Wounded Warrior Regiment website at:
www.woundedwarriorregiment.org

The Marine Corps Takes Care of Its Own

- The Marine Corps' greatest assets are our Marines; as such taking care of our Wounded, Ill, and Injured (WII) and their families is a responsibility the Corps takes seriously.
- The WWR provides and facilitates assistance to WII Marines, Sailors attached to or in support of Marine units, and their family members, throughout the phases of recovery.
- The WWR is a single command with a strategic reach that serves the total Marine Corps WII population: Active Duty, Reserve, Retired, and Veteran Marines.
- Wounded Warrior Battalions East and West are located at Camp Lejeune and Camp Pendleton, respectively. Detachments include major Military Treatment Facilities and VA Polytrauma Centers.

It's Not a Process – It's a Relationship

The WWR provides non-medical care management with a personal touch. Assets include:

- Family Support Staff
- Clinical Services Staff to assist with care coordination and TBI/PTSD outreach education
- Chaplains for spiritual support
- Recovery Care Coordinators to assist with Marines' individual Comprehensive Transition Plans
- Job Transition Cell staffed with a Department of Labor professional
- Department of Veterans Affairs liaison to address VA benefits/transition issues
- District Injured Support Cells geographically dispersed mobilized Marine Reservists who conduct face-to-face visits and telephone outreach to Reserve and Veteran Marines located throughout the country

Outreach and Support

The Sergeant Merlin German Wounded Warrior Call Center and Battalion Contact Cells, a recipient of the Department of Defense "Best Practice" award, provides assistance to WII Marines through incoming and outreach calls. The trained call center staff is composed primarily of retired Marines and Marine veterans or family members of Marines augmented by a small staff of licensed clinical care consultants and psychological health professionals. WII Marines and their families may contact the Call Center 24/7 at 877.487.6299.

Striving for Continued Success

Future WWR enhancements include:

- Wounded Warrior complexes at Battalions East and West (multi-purpose centers including space for rehabilitation, recreational therapy, counseling services, and more)
- Enhanced delivery of services to remote and isolated WII and families
- Enhanced awareness and outreach campaigns to ensure program usage



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