



WWR FAMILY READINESS PROGRAM

FACT SHEET

THE WOUNDED WARRIOR REGIMENT'S FAMILY SUPPORT PLAN

provides for two populations: (1) Wounded, Ill, and Injured (WII) Marines and their families, and (2) the WWR-wide staff and their families. The highest support priority lies with the WII population and ensuring that these Marines and their families receive the full support they require.

The geographic dispersion of the WII population and their various recovery phases requires additional partnerships and staff to ensure continuity of care. A WWR Family Support Team consisting of a host of non-medical care advocates; such as Family Readiness Officers (FROs), Family Support Coordinators (FSCs), Wounded Warrior Battalion Detachments, VA Polytrauma Liaisons, and Recovery Care Coordinators working together to ensure the smooth delivery of family support services.

Communication is key to ensuring the Regiment meets the needs of WII Marines and their families and a primary responsibility of the FRO/FSC is to identify convenient and innovative ways for Marines and families to provide feedback. The FRO/FSC stays in contact with families in various ways: monthly "What's Happening" e-mails, quarterly newsletters, instant messages and command updates through the Mass Communication Tool, quarterly family events, and through one-on-one interaction.

Additionally, a vital method of communication is the regularly-scheduled Family Readiness Town Hall meetings. Town Hall meetings are conducted at regional locations. Marines, spouses, parents, and caregivers are invited to participate. The meetings serve as a mechanism for two-way discussion and identification of needs in order to provide immediate and sustaining solutions.

USMC'S FAMILY READINESS PROGRAM OVERVIEW

Family readiness is defined as families who are prepared and equipped with the skills and tools to successfully meet the challenges of the military lifestyle.

The Family Readiness Officer (FRO) is the face of the commander's vision for family readiness and will provide direct coordination for the Unit Family Readiness Program. The FRO's duties fall into the following categories: Official Communication; Readiness and Deployment Support; Information and Referral; Family Outreach; Administrative/Logistical; Event Management; and Volunteer Management.

For more information see:

<http://www.usmc-mccs.org/fro>

Contact a Wounded Warrior Regiment FRO at:

703.432.1879 (MCB Quantico, VA)
910.449.9800 (Camp Lejeune, NC)
760.429.8606 (Camp Pendleton, CA)

For assistance or to receive additional information contact:

Sergeant Merlin German
Wounded Warrior Call Center
24/7 toll free at 877.487.6299

THE WOUNDED WARRIOR REGIMENT

The Wounded Warrior Regiment (WWR) stood up in April 2007 and immediately began to assume responsibilities for non-medical Wounded Warrior care. **The mission of the WWR is to provide and facilitate assistance to WII Marines, Sailors attached to or in direct support of Marine units, and their family members, throughout the phases of recovery.** The Regimental Headquarters element, located in Quantico, Virginia, coordinates the operations of two Wounded Warrior Battalions located at Camp Pendleton, California, and Camp Lejeune, North Carolina. The Regimental Headquarters provides unity of command and unity of effort through a single Commander who provides guidance, direction, and oversight to the Marine Corps WII non-medical care process and ensures continuous improvements to care management and the seamless transition of recovering Marines.



UNITED STATES MARINE CORPS WOUNDED WARRIOR REGIMENT

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