



WOUNDED WARRIOR REGIMENT

UNITED STATES MARINE CORPS

RECOVERY CARE COORDINATORS



Recovery Care Coordinators help WII Marines and their families:

- Define their individual goals for recovery, rehabilitation, and reintegration.
- Identify and understand the services and resources needed to achieve their defined goals.
- Develop and successfully execute their Comprehensive Recovery Plan, an individual roadmap to reach their set recovery and transition goals.

Who are Recovery Care Coordinators?

In the aftermath of a wound, illness, or injury, a Marine may require assistance with identifying resources available to support them through their recovery. The Recovery Care Coordinator (RCC) is one of the first non-medical points of contact the wounded, ill or injured (WII) Marine and their family will have with the support network that will ensure a smooth transition either back to full duty, or to the civilian community. Designated RCCs are available to WII Marines and their families – whether they are assigned to the Wounded Warrior Regiment (WWR) or remain with their operational units.

RCCs serve as the WII Marine's point of contact to help them define and meet their individual goals for recovery, rehabilitation, and reintegration. The RCC is the expert on identifying services and resources needed to help WII Marines achieve these identified goals.

An RCC's primary responsibilities include:

- Identify needs and define the WII Marine's goals for recovery, rehabilitation, and reintegration.
- Locate and educate WII Marines and their family / caregivers on services and resources available to them.
- Minimize delays and gaps in treatment and services including during the IDES process.
- Supply information on benefits and compensation and give financial counseling and support.
- Coordinate with Section Leaders to ensure Marines successfully reach their recovery and transition goals.
- Participate in Recovery Team Meetings to improve the delivery of care.
- Provide care and support until Marines are capable of returning to a full duty status or separate from the service and reintegrate into the civilian community.
- Coordinate the transfer of Marines who move to veteran status and require continued transition support to WWR's District Injured Support Coordinators.
- Refer catastrophic WII Marines' cases to a Federal Recovery Care Coordinator, an expert in the Department of Veterans Affairs transition support resources and services.

It's a relationship, not a process

Comprehensive Assessments

The RCC meets with a Marine within 72 hours of assignment. At a minimum, the RCC will explain their role in this initial meeting and ensure that the Marine has a way to contact them.

Depending on the Marine's physical and emotional condition the RCC may begin a comprehensive assessment in the initial meeting. Otherwise, the RCC will conduct a comprehensive needs assessment as soon as possible. This comprehensive assessment takes into consideration various recovery components such as housing, financing, counseling, family support, the disability evaluation process, employment, and more. The information derived from the needs assessment becomes the basis for the Marine's Comprehensive Recovery Plan.

Coordinating with the Recovery Team

The complexity of WII Marine's care requires a team of support personnel. The RCC is an important member of this team that will also include the recovering Marine's commander, section leader, medical care case manager and non-medical care manager, and other staff members as necessary. The RCC will use comments, concerns, and instruction from the Recovery Team in developing, evaluating and adjusting the Comprehensive Recovery Plan.

Comprehensive Recovery Plan

The primary tool used to coordinate a WII Marine's and their family's care is the Comprehensive Recovery Plan (CRP). The CRP is owned by the Marine and is aptly referred to as a "life map" for the WII Marine and family. It reflects their medical and non-medical goals and milestones from recovery and rehabilitation to community reintegration. The CRP is updated frequently to reflect changes in the Marine's health, financial situation, or transition goals.

The hallmark of the RCC is the ability to look beyond the Marine's immediate needs and help the Marine set goals for the recovery process. Developing a CRP takes time, patience, and the experience that an RCC brings.

The goal of the CRP is to:

- Addresses all immediate needs
- Establish goals or a desired end-state
- Define action steps that encourage continued mental, physical and emotional growth

Ongoing Support

Once a WII Marine and family are enrolled in the Recovery Care Program, they will receive support via an RCC until:

- They return to full duty status, or
- They reach their End of Active Service date and are transferred to follow-on support, or
- Their medical condition improves to the point that an RCC is no longer needed.

For Marines attached to the WWR, RCCs and Section Leaders work together to help WII Marines transition

RCCs are subject matter experts that help WII Marines identify needs, define goals, and actions to meet those goals.

Section Leaders provide leadership and help Marines execute the specific activities required to meet goals.

THE WOUNDED WARRIOR REGIMENT

The Wounded Warrior Regiment (WWR) stood up in April 2007 and immediately began to assume responsibilities for non-medical Wounded Warrior care. **The mission of the WWR is to provide and facilitate assistance to Wounded, Ill and Injured (WII) Marines, Sailors attached to or in direct support of Marine units, and their family members, throughout the phases of recovery.** The Regimental Headquarters element, located in Quantico, Va., coordinates the operations of two Wounded Warrior Battalions located at Camp Pendleton, Calif., and Camp Lejeune, N.C. The Regimental Headquarters provides unity of command and unity of effort through a single Commander who provides guidance, direction, and oversight to the Marine Corps WII non-medical care process and ensures continuous improvements to care management and the seamless transition of recovering Marines.



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