



USMC Guidance Sheet

WHAT COMMANDERS NEED TO KNOW

The Marine Corps, through the Wounded Warrior Regiment (WWR), has made an enduring commitment to keep faith with those who have sacrificed much. When a Marine is wounded, falls ill, or is injured, comprehensive and coordinated medical and non-medical support becomes vitally important. The WWR was established to provide and facilitate assistance to wounded, ill and injured (WII) Marines and their family members throughout the phases of recovery. The WWR is a single command with a strategic reach that provides non-medical care to the total Marine force: Active Duty, Reserve, Retired, and Veteran Marines. This non-medical care is provided whether Marines are at major military treatment facilities, at home away from bases and stations, or with their operational units.

The Regimental Headquarters, located in Quantico, VA, commands the operation of two Wounded Warrior Battalions located at Camp Pendleton, Calif. (WWBn-W) and Camp Lejeune, N.C. (WWBn-E), and multiple detachments in locations around the globe, including at major Military Treatment Facilities and VA Polytrauma Centers. Because of the unique needs of Reserve Marines, the WWR has the Reserve Medical Entitlements Determination (RMED) Section to specifically assist wounded, ill or injured (WII) Reservists. For more information about support to WII Reservists, please see the Support to Wounded, Ill and Injured Reserve Personnel sheet.

The Marine Corps care model is unique in that its approach is to ensure recovering Marines return to their operational forces as quickly as their medical conditions will allow. Whether a WII Marine is assigned to the WWR or remains with their parent command, each individual requires varying levels of support and care, depending on their stage of recovery.

ASSIGNMENT

The Commandant of the Marine Corps expressed intent that WII Marines should remain assigned to their parent units, so long as their medical conditions allow and that their units can support them. In certain circumstances, assignment to the WWR may be appropriate and necessary to ensure the Marine's successful transition through the phases of recovery. MCO 6320.2E and WWR Order 6300.1A address assignment criteria and include instructions for commander assistance. Standard considerations for assignment may include, but are not exclusive to the following:

- The Marine's injury will require more than 90 days of medical treatment or rehabilitation.
- The parent command cannot support transportation requirements to the Medical Treatment Facility.
- The Marine cannot serve a function in the parent command due to his/her injuries or illness.
- The Marine has three or more medical appointments per week.

To help those WII Marines joined to the WWR via PCS or TAD, WWR surrounds them with a specialized care team, made up of their Primary Care Manager, Medical Case Manager, Recovery Care Coordinator (RCC) and Marine Section Leader. These individuals are part of the first line of defense, helping the Marine and their family navigate from recovery, through rehabilitation to reintegration.

WII Marines who remain with their parent command can also work with an RCC and take advantage of all the services offered by the WWR. If the WII Marine is not working with an RCC, they can access the services of the WWR through their command structure or the Sergeant Merlin German Wounded Warrior Call Center.

If your Marine is wounded, becomes ill, or is injured overseas and you need information regarding their arrival, medical treatment, or departure, contact:

WWR Injured Support Line Landstuhl, Germany
Phone: (855) 457-6317

If your WII Marine is CONUS and you need information on their location or medical status, contact the Wounded Warrior Call Center

**Phone: (877)-4USMCWW
(877)-487-6299**

24 hours a day, 7 days a week

SERVICES AVAILABLE TO ALL WII MARINES

WWR has several sections that provide specialized aid and information to WII Marines, regardless if they are assigned to the WWR.

Clinical Services Staff: Work closely with Navy's Bureau of Medicine and Surgery (BUMED) to handle the physical (medical) needs of WII Marines and determine the most appropriate course of action.

Hope and Care Centers: Deliver campus-type environments that provide one-stop-shop for services including counseling, physical therapy, and education and training at Camp Pendleton, Calif. and Camp Lejeune, N.C. (opening June 2012).

Family Support Staff (Family Readiness Officers and Family Support Coordinators): Provide assistance, training, and information about family activities offered locally and nationally.

Religious Ministry Services: Give spiritual, moral, and emotional care to wounded, ill, and injured (WII) Marines, their families, and WWR staff.

Warrior Athlete Reconditioning Program (WAR-P): Deliver opportunities to engage in over 20 physical and cognitive activities outside the traditional therapy setting.

Charitable Giving Office: Administer the acceptance and distribution of gifts and donations to the WWR to ensure proper oversight, coordination, and tracking.

Wounded Warrior Attorney Program: Supply legal assistance, specifically for WII Marines going through the Integrated Disability Evaluation System (IDES) process.

Transition Support Cell: Present internships and job opportunities for those leaving active duty.

Reserve Medical Entitlements Determination Section: Oversee all cases of Reservists who require medical care beyond their contract period for service-connected wounds or illnesses.

Sergeant Merlin German Wounded Warrior Call Center: Extend support to WII Marines through advocacy, resource identification and referral, information distribution and care coordination. Also a hub for social media outreach.

District Injured Support Coordinators: Facilitate the successful transition of WII Marines from Active or Reserve to veteran status by conducting face-to-face visits and telephone outreach to those who are recovering within their assigned region.

Department of Veterans Affairs (VA) Liaison / Veterans Service Organizations (VSO): Supply information, education and assistance on services available through the VA and VSOs.

Non-Medical Care Manager: Offer immediate and typically short-term support on issues ranging from employment, education assistance, financial management and planning, housing adaptation, transportation, and benefits information and access.

THE WOUNDED WARRIOR REGIMENT

The Wounded Warrior Regiment (WWR) stood up in April 2007 and immediately began to assume responsibilities for non-medical Wounded Warrior care. **The mission of the WWR is to provide and facilitate assistance to Wounded, Ill and Injured (WII) Marines, Sailors attached to or in direct support of Marine units, and their family members, throughout the phases of recovery.** The Regimental Headquarters element, located in Quantico, Va., coordinates the operations of two Wounded Warrior Battalions located at Camp Pendleton, Calif., and Camp Lejeune, N.C. The Regimental Headquarters provides unity of command and unity of effort through a single Commander who provides guidance, direction, and oversight to the Marine Corps WII non-medical care process and ensures continuous improvements to care management and the seamless transition of recovering Marines.



UNITED STATES MARINE CORPS WOUNDED WARRIOR REGIMENT

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