



WOUNDED WARRIOR REGIMENT

UNITED STATES MARINE CORPS

CARE TEAM ROLES AND RESPONSIBILITIES

Who is on my care team and what do they do?

“Once a Marine, always a Marine” is an enduring commitment the Wounded Warrior Regiment (WWR) will continue to uphold. Whether Marines are wounded in combat, fall ill, or are injured in the line of duty, the WWR serves the total wounded, ill and injured (WII) force: Active Duty, Reserve, Retired, and Veteran Marines.

The Wounded Warrior Regiment concentrates on more than helping Marines “stay in the fight”. Our focus is on ability – helping Marines and their families improvise, adapt and overcome.

Various medical and non-medical staff work together to strengthen the Marine’s Mind, Body, Spirit, and Family.

Here’s a breakdown of the individuals that will likely help during your recovery process. Depending on medical status, you may work with all or just some of the team members listed.

Care Team Members

<p>Primary Care Manager (PCM)</p>	<p>The Primary Care Manager:</p> <ul style="list-style-type: none"> • Provides and/or coordinates medical care • Maintains health records • Refers WII Marines to specialists, if necessary (To be covered, specialty care must be arranged and approved by a Primary Care Manager) <p>Care is usually provided in a military treatment facility, but civilian clinics may be used in some cases.</p>
<p>Medical Case Manager (MCM) / Nurse Case Manager (NCM)</p>	<p>The Medical Case Manager is a Nurse or Social Worker who brings together all the medical practitioners in support of the Marine’s treatment. They help coordinate access to specialists and non-routine medical services. If the MCM is a registered nurse, they are called the Nurse Case Manager.</p>
<p>Marine Section Leader (SL)</p>	<p>Section Leaders are Senior Non-Commissioned Officers who provide front line leadership to WII Marines. They:</p> <ul style="list-style-type: none"> • Provide daily accountability and tracking of WII Marine’s progress through the WWR’s Mind, Body, Spirit, and Family Lines of Operation programs • Serve as a mentor and advocate for WII Marines • Provide small unit leadership and the discipline required to help WII Marines heal mentally, physically, and emotionally. • Ensure Marines are inspired to reach goals.
<p>Recovery Care Coordinator (RCC)</p>	<p>Recovery Care Coordinators serve as the non-medical resource subject matter expert for WII Marines and families to help them:</p> <ul style="list-style-type: none"> • Define their individual goals for recovery, rehabilitation, and reintegration • Identify and understand the services and resources needed to achieve the Marine’s defined goals • Develop and successfully execute their Comprehensive Recovery Plan (CRP), an individual roadmap to reach the Marine’s set recovery and transition goals

Marine Detachment Teams	Marine Detachment Teams are located in Military Treatment Facilities and VA Polytrauma Centers and assist with the non-medical care issues of the inpatients and outpatients.
Non-Medical Care Managers (NMCMs)	Non-Medical Care Managers (NMCMs) provide support and assistance to WII Marines and their families on resolving specific financial, administrative, personnel, transitional, and other issues that may arise during care, recovery, or community reintegration.
Licensed Clinical Consultants (LCCs)	Licensed Clinical Consultants (LCCs) are licensed social workers or registered nurses located at the Wounded Warrior Regiment, Battalions, Hawaii Detachment and Call Center. LCCs work closely with wounded, ill, and injured (WII) Marines and medical staff to determine the most appropriate course of action for medical and psychological problems. LCCs support comprehensive Psychological Health and TBI programs to ensure prevention, identification and treatment.
Family Readiness Officer (FRO)/ Family Support Coordinator (FSC)	The Family Readiness Officer / Family Support Coordinator supports and provides direct coordination of family support resources. The FROs and FSCs are employed on a full time basis and are located at the Wounded Warrior Regiment and Battalions. Appointed and trained full time and collateral duty Deputy FSCs are located at all Marine Detachment locations.
District Injured Support Coordinators (DISC)	District Injured Support Coordinators (DISCs) are geographically dispersed Mobilized Marine Reservists who assist Reserve and former WII Marines located throughout the country. They provide: <ul style="list-style-type: none"> • As needed, face-to-face contact with WII Marines and their families requiring assistance • Assistance to link WII Marines to VA and community resources • Identifies VA OIF/OEF Coordinators to help coordinate combat Veteran medical care • Information on family and caregiver support services (i.e. respite care, scholarship opportunities, counseling support) • Education and employment resources to assist transitioning WII Marines in their local communities (i.e. resume development, interview skills, network/employment opportunities, and application completion) • Support to WII Marines and their families by advocating on their behalf with representatives from medical facilities, the VA, legal authorities, businesses, and non-profit organizations
Federal Recovery Coordinator (FRC)	A Federal Recovery Coordinator (FRC) is a Veterans Affairs employee who supports the RCC's efforts while a seriously injured WII Marine is still on active duty. Once the WII Marine transitions out of the service, the FRC becomes the primary support.

If you have any questions, please contact the Sergeant Merlin German Wounded Warrior Call Center 24 hours a day, 7 days a week at **1-877-487-6299**.

THE WOUNDED WARRIOR REGIMENT

The Wounded Warrior Regiment (WWR) stood up in April 2007 and immediately began to assume responsibilities for non-medical Wounded Warrior care. **The mission of the WWR is to provide and facilitate assistance to Wounded, Ill and Injured (WII) Marines, Sailors attached to or in direct support of Marine units, and their family members, throughout the phases of recovery.** The Regimental Headquarters element, located in Quantico, Va., coordinates the operations of two Wounded Warrior Battalions located at Camp Pendleton, Calif., and Camp Lejeune, N.C. The Regimental Headquarters provides unity of command and unity of effort through a single Commander who provides guidance, direction, and oversight to the Marine Corps WII non-medical care process and ensures continuous improvements to care management and the seamless transition of recovering Marines.



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